Our
Client Stories

Our Support and Rehabilitation Coordinators (SRCs) helped a stroke survivor regain her independence.

Our Client's story

A 64-year-old woman had a stroke that left her unable to walk and needing full support with daily tasks. After spending time in a care home, she returned home with a care package in place. She also faced the emotional impact of a recent marriage breakdown.

How did we help?

We arranged referrals to specialist therapists, including neuro-physiotherapy, occupational therapy, and psychology. Her home was adapted with a new bathroom and outdoor space to make it safer and easier to move around.

We worked with her care team to make sure her support matched her needs and preferences. We helped her access emotional support, updated her wheelchair, and introduced her to assistive technology so she could shop online and stay connected. We also helped her apply for benefits and find community transport options.

What were the outcomes for the Client?

- Therapy helped her improve mobility and manage her emotions

- Her home is now fully adapted to meet her needs

- She has a care team that supports her independence and personal choices

- Her wheelchair was updated, allowing her to get out and about

- She can now use email and online services independently

- Her benefits were reviewed and increased

- She's now socially active and connected with her community.

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I just wanted to write a quick note to say thank you, Lesly, for all your support with our joint case. It has been challenging however you remained professional, approachable, and diligent throughout. You have kept our patient at the centre of what we do and been an incredible advocate for her whilst also supporting our position as therapists and the restrictions that we unfortunately have within the service. Working with you has been an absolute pleasure and we have all been incredibly lucky to have you as part of our MDT.

Professional Colleague's Feedback

Find out more

For more information about our Support and Rehabilitation Coordinators, see our [Knowledge Hub page](#).